

SERVICE STANDARDS

What you can expect from our GROUNDS MAINTENANCE SERVICE

We Will:-



Provide details of the specification on notice boards in communal areas.



Provide a schedule which will tell you when and how often the grounds maintenance work will be carried out.



Closely monitor the Grounds Maintenance service.



Involve residents in monitoring the Grounds Maintenance service.



Involve customers in selecting contractors when contracts need to be renewed.

If you would like to talk to us about grounds maintenance

Telephone: 01858 414500

Or email: info@sevenlockshousing.co.uk

Deborah Bennett
Executive Director

Sarah Conway
Chair of the Board

Dated 5th March 2010