

SERVICE STANDARDS

What you can expect from our GAS SERVICING STANDARD

We Will:-



Carry out an annual gas safety check



Tell all tenants when gas servicing is taking place in their area



Positively promote the importance of gas safety



Provide a copy of the Gas Safety Certificate (CP12) after the annual safety check and to all new incoming tenants



Always give tenants the opportunity to rearrange an appointment for Gas Servicing at a mutually convenient time

If you would like to talk to us about gas servicing

Telephone: 0800 1300 365

Or email: info@sevenlockshousing.co.uk

Deborah Bennett
Executive Director

Sarah Conway
Chair of the Board

Dated 5th March 2010