






SERVICE STANDARDS

What you can expect from our CUSTOMER INVOLVEMENT OPPORTUNITIES

We Will:-

-  Help customers to get involved in a way that suits them.
-  Tell all customers about opportunities to get involved.
-  Let involved customers shape our service, help decide our priorities and test how well we are doing.
-  Offer training to ensure customers have the skills they need to help us improve our services.
-  Show the difference customer involvement has made to our services.

If you want to talk to us about our Customer Involvement Opportunities service standards:

Telephone: 01858 414500

Or email: info@sevenlockshousing.co.uk



Deborah Bennett
Executive Director



Sarah Conway
Chair of the Board

Dated 5 July 2011