

SERVICE STANDARDS

What you can expect from our CLEANING SERVICE TO COMMUNAL AREAS

We Will:-



Provide details of the specification on notice boards in communal areas.



Provide a schedule which will tell you when and how often cleaning of your communal area will be carried out.



Closely monitor the cleaning of communal areas.



Involve residents in monitoring the standard of the cleaning



Involve customers in selecting contractors when contracts need to be renewed.

If you would like to talk to us about the cleaning service

Telephone: 01858 414500

Or email: info@sevenlockshousing.co.uk

Deborah Bennett
Executive Director

Sarah Conway
Chair of the Board

Dated 5th March 2010