

# How to Pay Your Rent over the telephone

## SEVEN LOCKS HOUSING

— Strong **Foundations**,  
Stronger **Communities**.....

SEVEN LOCKS  
  
HOUSING



## How do I pay my rent over the Telephone?

Seven Locks Housing have introduced a new telephone payment method and it is available now. You simply call the Allpay Telephone number:

**0844 557 8321**

This service is available 24 hours a day, 7 days a week. So you can make the payment at a time that suits you.

### What do I need to use this service?

All you need is:

Your Rent Payment Card with your unique reference and a debit or credit card.

### What are the benefits of paying by Telephone?

Here are just some of the features and benefits of making telephone payments:



It is a secure service available 24 hours a day, 365 days a year



It is a highly convenient and cost-effective way to pay



Increased payment flexibility and convenience for customers

Seven Locks Housing, 1A Anson House, 8 Compass Point, Northampton Road,  
Market Harborough LE16 9HW

**Tel:** 01858 414500, **Fax:** 01858 419156, **Email:** [info@sevenlockshousing.co.uk](mailto:info@sevenlockshousing.co.uk)



Fully automated service with customer service backup if required



There is no ongoing commitment to use this service on a regular basis



No set-up or ongoing charges

### **How else can I pay using my telephone?**

You can also use your mobile telephone to text your payment to Allpayments.net.

Before being able to text your payment you will have to register your mobile number with Allpayments.net.

Ring Allpay on the number below for instructions on how to register and use text messaging to pay your rent.

**The Allpay Telephone Number is:**

**0844 557 8321**

**And remember this service is available  
24 hours a day 365 days a year**

## **Why are Seven Locks housing introducing all of these new options for how you can pay your rent?**

We want to make sure that paying your rent regularly is as easy as possible for all of our customers. We have introduced many more options to enable you to pay your rent quickly and conveniently!

You do not even have to leave your armchair to use some of them. Or, if you are out shopping, you can now pay your rent at any town or local village using the Post Office® or wherever you see the PayPoint sign.

Details of our full menu of payment options are included in our **"How to Pay Your Rent"** leaflet, or contact us on 01858 414507 and we will be happy to talk to you about your options to pay your rent.

**This leaflet gives advice about how to Pay your Rent using the Telephone— If you or someone you know needs this information in another format or language, please contact Customer Service on 01858 414500.**

**We keep a central register of our customers' with special communication needs so you only need to tell us about your requirements once.**